

Patient Portal Parent Experience: Portal Navigation

Basic Patient Portal Navigation

Manage your account details, add a child, or sign out.

Choose to view the portal in English or Spanish.

Click the Toggle Menu button to expand and collapse the Navigation Panel.

Use the toggles to determine whose information you are viewing on the portal.

Click a suggestion tile to open the corresponding message or request window.

Click the Home button to return to the homepage from anywhere in the portal.

Use the Navigation Panel to access specific areas of the portal.

Click the floating action button to display shortcuts to the suggestion tile actions.

Hi, Cindy

What would you like to do today?

- Schedule an appointment
- Send a message
- Request a refill

English My Account

Cindy

Home, Messages, Appointments, Refills, Billing, Health Records, My Account, etc.

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Upcoming Appointment Card Navigation

View of the Parent Account

English My Account

Father

1 new message 1 new test result

GO TO MY APPOINTMENTS SCHEDULE AN APPOINTMENT

Other appointment shortcuts

Displays the appointment details, including the location of the practice in Google Maps

Reschedule or cancel request link

Initial or image of scheduled patient

APPOINTMENT DETAILS

Your upcoming appointments

1 scheduled

Sat, Feb 8
5:00 pm

EST WELL CHK

Fowler Reed
Alpha Peds, Inc - Main Office
(800) 218-9916

Reschedule or cancel

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Parent Account: Upcoming appointments are displayed for all linked patients

Patient Account: Upcoming appointments are displayed for that patient only

